## NPTEL Video Lecture Topic List - Created by LinuXpert Systems, Chennai

NPTEL Video Course - Management - NOC:Strategic Sales Management Subject Co-ordinator - Prof. Kalpak Kulkarni, Prof. Sourabh Arora Co-ordinating Institute - IIT - Roorkee Sub-Titles - Available / Unavailable | MP3 Audio Lectures - Available / Unavailable Lecture 1 - Breaking the Myths and Learning the Basics Lecture 2 - Evolution and Role of Sales Management Lecture 3 - Tactical Role of Sales Management Lecture 4 - Complexities in Sales Management and Characteristics of Modern Selling Lecture 5 - Difference Between Sales and Marketing Lecture 6 - Selling in a VUCA World Lecture 7 - Place of Selling in Overall Marketing Plan Lecture 8 - Use of Marketing Principles in Creating Strategic Sales Plan Lecture 9 - Sales Forecasting Methods for Informed Decision-Making Lecture 10 - Tools to Assess Market While Developing Strategic Sales Plan Lecture 11 - Models of Sales planning Lecture 12 - Types of sales man and what makes a good sales man Lecture 13 - Buying Centre and stages of sales call Lecture 14 - Transformative Factors And Evolved Selling Process And Theories Lecture 15 - Miller Heiman approach and virtual framework strategic selling Lecture 16 - Miller Heiman Approach And Virtual Framework Strategic Selling (Continued...) Lecture 17 - Buyer Persona and Consumer and B2B Decision Making process Lecture 18 - Consumer and B2B Decision Making process Selling and Consumer Behavior Lecture 19 - B2B Decision Making Process and Difference in B2B and B2C Selling Lecture 20 - Key Account Management and Customer Centric Selling Lecture 21 - Key Account Management, Customer Centric Selling and CRM Strategies (Continued...) Lecture 22 - Key Responsibilities of Salespeople Lecture 23 - Preparing for a Sales Role Lecture 24 - Preparing for a Sales Role (Continued...) Lecture 25 - Personal Selling Skills and Motivating Sales Team Lecture 26 - Personal Selling Skills and Motivating Sales Team (Continued...) Lecture 27 - Meaning and Role of Sales Intelligence Lecture 28 - Data for Sales intelligence

Lecture 29 - Ideal Customer Profile

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- Lecture 30 Data-Driven Approaches to Selling Lecture 31 - Social Media for Lead Generation Lecture 32 - Understanding International Selling Lecture 33 - Global Sales Dynamics and Sales Force Management Lecture 34 - Do's and Don'ts of International Selling Lecture 35 - Role of culture in International Selling Lecture 36 - Challenges of Selling in International Markets Lecture 37 - Role of technology management in selling Lecture 38 - Use of Sales force Automation for Effective Selling Lecture 39 - Role of AR/VR and AI in Selling
- Lecture 40 Managing a Diversified Sales-force
- Lecture 41 Ethical and Social issues in Selling